



## **Nahan's Response to COVID-19 and Our Commitment to You**

As the COVID-19 pandemic continues to spread in the U.S. and throughout the world, we feel it important to let you, our valued customer, know what measures Nahan is taking to respond to this public health emergency.

First and foremost, Nahan's number one priority is the safety and well-being of our employees, customers, families, and our community. We are suspending business travel for our employees and are recommending no visits from customers or vendors at this time.

We've assembled a cross-disciplinary team at Nahan, working with our Business Continuity Team, to monitor the COVID-19 public health emergency and to put measures in place that help ensure both the safety of our employees and business continuity for our customers. This team is monitoring the situation daily and we are following all of the recommendations and protocols from the U.S. Centers for Disease Control and Prevention (CDC), World Health Organization (WHO), and our local authorities.

Nahan continues to update our employees on current developments, keeping them informed on how to protect themselves and their families against the transmission of the virus.

Please be assured that while we remain focused on the health and safety of our employees and those around us, we also are focused on continued service to our customers as a part of our business continuity plan.

Nahan's support services team (office staff) has the operational infrastructure for the organization to work remotely, should the need arise. Regarding our manufacturing team, we pride ourselves on having a well-trained and versatile production workforce with a proven record of filling any loss of personnel. We have a number of cross-training initiatives and SOP's in place to minimize business disruptions. Additionally, we have a strong network of trusted partners if the need arises.

As we navigate this time of uncertainty together, we want to assure Nahan's commitment to our employees, customers, and our community as a top priority.