



## **Nahan's Response to COVID-19 and Our Commitment to You**

As the COVID-19 pandemic continues in the U.S. and throughout the world, we feel it important to let you, our valued customer, know what measures Nahan is taking to respond to this public health emergency.

First and foremost, Nahan's number one priority is the safety and well-being of our employees, customers, families, and our community.

If visiting the Nahan facility is essential, please work with your appropriate Nahan contact to fill out our Visitor Agreement paperwork. At this point, our Nahan employees are only traveling as deemed essential to business.

We've assembled a cross-disciplinary team at Nahan, working with our Business Continuity Team, to monitor the COVID-19 public health emergency and to put measures in place that help ensure both the safety of our employees and business continuity for our customers. This team monitors the situation daily and we are following all of the recommendations and protocols from the U.S. Centers for Disease Control and Prevention (CDC), World Health Organization (WHO), and our local authorities.

Nahan continues to update our employees on current developments, keeping them informed on how to protect themselves and their families against the transmission of the virus.

Please be assured that while we remain focused on the health and safety of our employees and those around us, we also are focused on continued service to our customers as a part of our business continuity plan.

Nahan's support services team (office staff) is primarily working remotely at this time, with team members in the office as needs arise. In regard to our manufacturing team, we pride ourselves on having a well-trained and versatile production workforce with a proven record of filling any loss of personnel. We have a number of cross-training initiatives and SOP's in place to minimize business disruptions. Additionally, we have a strong network of trusted partners if the need arises.

As we navigate this time of uncertainty together, we want to assure Nahan's commitment to our employees, customers, and our community as a top priority.